

ROBBINS RESEARCH INTERNATIONAL, INC.

9051 Mira Mesa Blvd #261229, San Diego, CA 92126 – 2758 • www.TonyRobbins.com • 800.898.8669 • Intl.: 001.858.535.9900

RESULTS COACHING

ALL AMOUNTS ARE EXPRESSED IN U.S. DOLLARS

PARTICIPANT INFORMATION:

NAME:

CONTRACT SESSIONS*:

CONTRACT TOTAL:

*Each session is 30 minutes long

CONTRACT DURATION:

GENERAL TERMS AND CONDITIONS OF RESULTS COACHING

Your contract term shall commence upon your execution of this Agreement.

1. Nature of the Relationship

- A. RRI and its Coaches offer educational services. These sessions are coaching sessions for your planning, education and motivation. RRI represents, and by signing this Agreement, you acknowledge that you understand and agree that these coaching sessions are not psychological counseling, relationship counseling, financial advising, estate planning nor any other type of counseling or therapy sessions.
- B. In addition, by signing this Agreement, you acknowledge that RRI Coaches are not financial advisors nor are they brokers/dealers. No content provided by either the coaching or the coaching course materials is intended as financial advice and RRI does not recommend any particular investment.
- C. If you feel you need professional counseling or therapy, it is your responsibility to seek the help of a licensed professional.
- D. From time to time your coaching calls may be monitored or recorded as part of our ongoing quality process and training for the coaches. Additionally, RRI may use Artificial Intelligence (“AI”) to capture your coaching sessions, which may be used for ongoing training or quality control purposes, as well as for assisting RRI in providing additional insights for your coaching sessions. You may opt out of both session recording and AI capture by notifying your coach prior to any individual coaching session.

2. Cancellation Policy

- A. 72-Hour Cancellation: You may cancel this transaction without penalty or obligation by submitting to RRI, a signed and dated written notice postmarked prior to midnight of the third business day after the date of this Agreement. Your notice can also be emailed directly to your Account Representative or mailed to: Attn: Coaching Department, Robbins Research International, Inc. 9051 Mira Mesa Blvd #261229 San Diego, CA 92126 - 2758. Faxed notices are not acceptable. After the third business day, you may not cancel this transaction and all amounts paid by you to RRI in the event of your cancellation are nonrefundable.
- B. Assigned Coach: When purchasing this program, you are not purchasing the services of an individual coach. The assigned coach may not be available to conduct any one or all sessions in which case another coach will be assigned. You are not entitled to a refund or any additional coaching sessions if the originally assigned coach is not available, and/or you are transferred to a new coach during the duration of this Agreement.
- C. Account Activity: From the date of your execution of this Agreement, you have 10 days to complete and submit your client enrollment form to RRI. Upon RRI’s receipt of your completed client enrollment form, you have 20 days to complete your first coaching session. If (i) you fail to complete your client enrollment form and/or your first coaching session within 30 days, or (ii) you fail to attend any coaching sessions for at least 60 consecutive days, or (iii) you do not make your monthly payment (if any) by the agreed upon dates of your coaching sessions and after 30 days you do not make your payments to bring your account current, then RRI shall have the right to cancel this Agreement, and all amounts paid by you to RRI shall be nonrefundable as liquidated damages, and not as a penalty, since actual damages are difficult or impractical to calculate.
- D. Expiration Date: For all contracts six months or less in duration, you have a 30-day grace period at the end of this Agreement to complete all coaching sessions outlined in this Agreement. For any contracts longer than six months in duration, you have a 60-day grace period at the end of this Agreement to complete all coaching sessions as outlined in this Agreement.

3. Missed and Rescheduled Sessions

- A. You will contact your Coach at agreed upon times, by calling a number, which will be provided to you, and you will be responsible for the telephone charges. Alternatively, by mutual agreement between you and your Coach, you may use a web-based platform to conduct your coaching sessions.
- B. If you miss your regularly scheduled call for any reason, without giving 24 hours’ notice, the call will be considered a completed session and will not be replaced by your Personal Coach.
- C. If you are late in making your scheduled call, the coaching session will end at its regularly scheduled time, irrespective of the length of the call, and will be considered a completed session.

4. General Provisions

- A. Warranties: You acknowledge that you are not relying upon any warranties, promises, guarantees or representations made by RRI or anyone acting or claiming to act on behalf of RRI unless it is in writing and made a part of this Agreement. All advertising material and all prior representations or agreements, if any, whether oral or written, re hereby superseded by this Agreement. This Agreement contains the entire understanding and agreement between you and RRI and no addition or modification of any terms shall be effective unless set forth in writing and signed by you and RRI. No sales representative of RRI has the authority to modify the terms of this Agreement.
- B. Acceptance: By executing this Agreement, you agree to be bound by all the terms and conditions herein. Your execution of this Agreement will be required prior to commencement of any Coaching sessions as contemplated by this Agreement.
- C. Subject to Change: Dates and times of sessions will be determined by Coach availability.
- D. Assignment: This Agreement may not be assigned to another individual or entity.
- E. Transaction Fees: You may be charged foreign or other transaction fees by your bank in connection with this purchase, and you agree that you will be responsible for any such charges.

5. Payment Method

- A. You authorize RRI to accept payment as directed by you and authorize RRI to charge your credit card on file, if any, for any and all amounts due pursuant to this Agreement.
- B. Wire Transfer:
IMPORTANT: Wire Transfer Routing Instructions
INDICATE PARTICIPANT'S FULL NAME AND AGREEMENT NUMBER ON THE WIRE TRANSFER
Make payable to:
Robbins Research International, Inc.,
City National Bank,
4275 Executive Square, Suite 750,
La Jolla, CA 92037 USA
ABA# 122016066 Account #027-376-738 SWIFT #CINAUS6L

6. Indemnification

You agree to indemnify and hold harmless RRI, and affiliated companies, their officers, directors and employees from any and all claims, demands, suits, expenses, costs, judgments or other charges incurred by you as a result of your choice to participate in these coaching sessions as outlined by this Agreement. You will not hold RRI or its Coaches or other employees responsible for any negligent actions or adverse results, whether known or unknown, that you may incur or suffer as a result of the coaching sessions you receive pursuant to this Agreement.

7. Disputes

Any controversy between you and RRI arising out of, in connection with or related to this Agreement shall be submitted to final, binding and conclusive arbitration. The arbitration shall be administered by JAMS pursuant to the JAMS Arbitration Rules and Procedures then in effect. Any arbitration shall be held in San Diego, California and the laws of California shall govern this Agreement.

Your Signature

Date