

SalesPage Tax Calculation — Quick Reference

Stripe Tax × Salesforce | Robbins Research International | June 2026

What Changed

The SalesPage now uses **Stripe Tax** for automatic, per-product tax calculation. Prices don't change — tax is added on top. Works for United Kingdom Value Added Tax, Australia Goods and Services Tax, and all US states where RRI is registered.

How Tax Gets Calculated

✔ Automatic (most common)

If the shipping address is already on the Opportunity *before* you add line items, tax calculates automatically as you add products. Nothing extra to do.

💡 Manual (backup)

If you entered the address *after* adding products, or changed the address/products, click the **"Calculate Tax"** button in the action bar at the bottom of the page.

Checklist

<input type="checkbox"/>	Add products to the order
<input type="checkbox"/>	Verify shipping address is complete (especially country)
<input type="checkbox"/>	Check the TAX column — if \$0.00, click "Calculate Tax"
<input type="checkbox"/>	Confirm Balance Due includes tax before processing payment

Key Things to Know

- Tax is **per line item** — each product gets its own tax amount based on the shipping address
- Tax is **exclusive** — a \$249.00 product stays \$249.00, tax is added separately
- If you change the address or products after tax is calculated, click **"Calculate Tax"** again
- Products without a tax code will show \$0.00 tax — that's expected
- **Always verify the TAX column has values before processing payment**

Troubleshooting

Problem	Fix
TAX column shows \$0.00 after calculating	Check that the shipping address is complete (country, state, postal code). If it is, the product is likely not taxable for that location — this is normal, no action needed.
Tax seems wrong after changing products/address	Click "Calculate Tax" again to recalculate
Something else looks off	Submit a helpdesk ticket to the Technology team